

Voting on Thursday May 6th in Pinewood

Voting will take place on the 6th May to elect the following:
The Suffolk County Council representative for Belstead Brook Division
and

The Police and Crime Commissioner for Suffolk Police area.

Residents who normally cast their vote at the Pinewood Community Hall will
be asked to attend the

The Holiday Inn – London Road

Your **venue** for voting will be notified to you on the Polling Card you will (or)
have received in the post

Safety at the Polling Station

You must bring and wear a facemask unless you have an exemption

You may bring your own pen (Black Ink) or pencil to mark your ballot paper

You may bring Hand Sanitiser for your own personal protection

You must use any one way system in place

You must make sure you keep to social distancing requirements in and
around the polling station, numbers may be limited and you may have to
queue

Pinewood Parish Information

Pinewood Community Hall

The Community Hall currently remains closed in conformance with laid down Government guidelines. The Hall Management team are really looking forward to receiving notice of the Government guidelines being lifted on a date to be confirmed.

GD

Community Hall and Church Car Park

As some of you may have noticed already, work has commenced on the Car Park which is shared by the Pinewood Community Hall and the Shepherd Drive Baptist Church. It is expected to be out of use for 7 or 8 weeks whilst it is under repair.

In the past the car park has been subject to flooding which has led to the formation of large pot holes. The Parish Council has decided that a new drainage system was required to enable the car park to drain into the main sewer. At the same time we are arranging for a tarmac surface to be laid which will allow users to park safely within dedicated parking spaces. The Community Hall has effectively been saving for the last 10 years to enable this work to be done and together with funding from the Church and a grant from Babergh District Council it has been achieved at no further cost to the parishioners.

We have a beautiful Hall which will further be enhanced by a smooth tarmac finish which will also end the problem of flooding

We look forward to welcoming users back to the Hall when circumstances allow.

Cllr Smith

Report Fly Tipping online at

www.babergh.gov.uk/waste-services/dog-bins-litter-and-fly-tipping/



Let's S.C.R.A.P.
fly tipping and do
the right thing

@suffolkrecycle
#SCRAPflytipping
#DontBeATosser

BDC

Pinewood Parish Information

Latest News

We have just been informed by National Grid that it is developing proposals to reinforce the electricity transmission network between Bramford substation and Twinstead, south of Sudbury in Essex. We are told that this new 400,000 volt reinforcement is needed to overcome a bottleneck on the network and increase network capability in the region and that it will carry new cleaner, greener energy that is proposed in East Anglia and will support the Government's ambitions for Net Zero targets. This is not primarily to supply Suffolk with electricity, but to feed into the national network.

This proposal is likely to result in lines of pylons blighting the Suffolk countryside in this area because it is claimed that it is too expensive to put the cables underground, something that has recently been done in other parts of the county. Local MPs are concerned about the effect this could have on our countryside. Though not directly passing through Pinewood, this proposal is likely to have an effect on our wider environment.

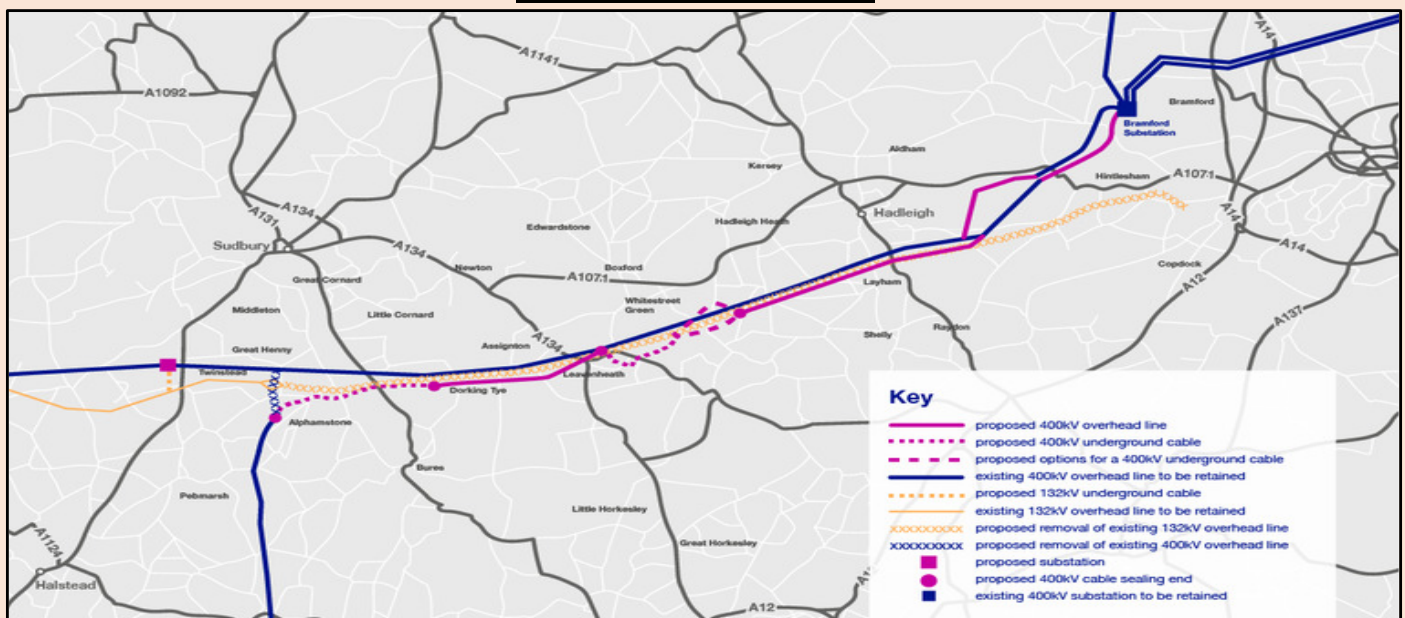
A consultation period is being held which closes on 6th May 2021. National Grid is inviting community and technical stakeholders to give their feedback on the proposals. In line with current government guidelines, they are using a mix of both digital and traditional consultation methods to ensure that everyone has the opportunity to take part in the consultation. The consultation documents are now available on the project website at www.nationalgrid.com/bramford-twinstead

Paper copies can be sent to those who cannot access them on-line. There will also be webinar sessions, the times and dates are also on the website. There will be live chat and telephone call back sessions where residents will be able to speak directly to members of the project team.

If you wish to take part in the consultation process and find out more about it then please view the website.

Suggested Changes

Cllr Calver



Pinewood Parish Information

Dog Fouling and the Law

Where there is a persistent problem, officers from your local Council will try to identify irresponsible dog owners.

The "Dog Control Order" makes it illegal for owners to fail to clear up after your dog if it fouls any land that is open to the air and to which the public have access.

Most local councils understand that residents are concerned about dog fouling and will usually remove reported waste from roads, parks, play areas within a reasonable period of time. Dog waste in public areas is dealt with through the normal process of street cleansing where this is carried out.

Irresponsible dog owners could face a fixed penalty fine of £50 or a fine of up to £1000 if there is a conviction in the Courts.

ALWAYS clean up after your dog and ALWAYS carry a dog bag with you

Report offending dog owners to your local authority here at

www.babergh.gov.uk/environment/

Click on the "DOG CONTROL" box to make a report

Babergh District Council says:

On most public land, it's an offence under the Dogs (Fouling of Land) Act 1996 not to clear up after your dog, after it's fouled. The Council has powers to issue on-the-spot Fixed Penalty Notices of £50.

They can also choose to prosecute, which could lead to a fine of up to £1,000.

Dog fouling should be wrapped and put in one of the many dog or litter bins in the district or you can take it home and place it in your black refuse bin.

If you see someone failing to clean up after their dog in a public place then try to note down the following and report it:

Date and time, the location, details you know about the offender alongside any other details you can remember.

Where a vehicle is involved, please note down:

the make and colour of the vehicle, registration number and description of the offender.

You can report an incident of dog fouling using the form on the web site address above.

You can also tell us about a dog bin that needs emptying, or fouling on public land that needs clearing.

BDC



No fouling

Pinewood Parish Information

Closure of footpath 6, from Wilson/Wilding Road to Bridge School (Update)

As you may be aware, Footpath 6, between Sprites lane and Wilson Road is now fully open for public use.

However traffic use over the past months has left its mark on the surface of the footpath. We were recently informed of residents' concerns regarding its condition. When we met with the Public Rights of Way and Access team in January it was agreed that it was at that time in an acceptable condition but that it would be monitored and should it need to be strengthened it would be done to a suitable standard for public use and that the Public Right Of Way and Access team would be expected to be consulted on the specification.

It now seems that some remedial work is necessary.

The path is seriously rutted and there are potholes on the school side of the path and the potholes fill up with rain water after bad weather making it difficult to walk along the path. I contacted PROW and stated our concerns with accompanying photographs of the path. I was assured that the matter would be looked into but as yet have had no update.

CLlr Calver

The decision was taken on 25th January not to increase the Pinewood Parish Precept for 2021/22

which in itself forms a very small part of the total council tax levy. This was possible because of economies made by the council such as moving this newsletter on-line and so saving on printing and distribution costs. The council tax is made up of contributions to Suffolk County Council, Babergh District Council, Suffolk Police, Suffolk Police and Crime Commissioner and Pinewood Parish Council. The Parish Council does not have any control over levels raised by other bodies and our precept is normally a very small proportion of the total amount we all pay.

For example, your full council tax increase amounts (Band C) as shown on the bill for 2021/22 are as below:

Suffolk County Council	Increase 2.0%
Babergh District Council	Increase 3.0%
Suffolk County Council Adult Social Care	Increase 2.0%
Pinewood Parish Council	Increase 0.0%
Police & Crime Commissioner	Increase 6.7%

GD

Orwell Bridge new speed limits during high winds

Highways England have completed work on upgrades to the Orwell Bridge in Ipswich that spans the River Orwell in Ipswich. They have installed new electronic signs showing changeable speed limits that will allow traffic to travel safely over the bridge at lower speeds during high winds, meaning that the bridge should be able to remain open more often during high winds. There may be some occasions in the future when the bridge has to be closed due to severe weather conditions.

GD

Local Traffic Information

Automatic number plate recognition cameras to be installed

An announcement on March 24th noted that Suffolk County Council and Suffolk's Police and Crime Commissioner and Suffolk Constabulary, have launched the use of Automatic Number Plate Recognition cameras.

The Automatic Number Plate Recognition (ANPR) cameras are being used to help detect and deter speeding offences that have been highlighted in Suffolk Villages/Parishes, and educate drivers on the importance of road safety. An ANPR camera may be installed at a site where it has been identified by a parish council, with support from their county councillor, that there is a problem with speeding and/or rat running on roads with a 20 or 30mph speed limit. An ANPR camera will identify a speeding vehicle by capturing an image of the number plate of the vehicle. Data will then be shared with the Police and the County Council. The County Council will write to the owner of the vehicle on behalf of both parties explaining that their vehicle has been registered as speeding. Repeat offences at a particular location could prompt the deployment of speed enforcement vans and subsequent fines to those who breach the speed limit.

SCC

Highways Improvement Timetable For "WOLSEY GRANGE 1"

Target timescales for all works is set out below,
due to complete by the end of December 2021

Works on part of A1071/A1214/Poplar Lane junction (including new traffic lighting scheme, construction of new traffic islands and re-shaping existing islands and the diverting of major underground services) – **April 12th – July 4th, 2021**

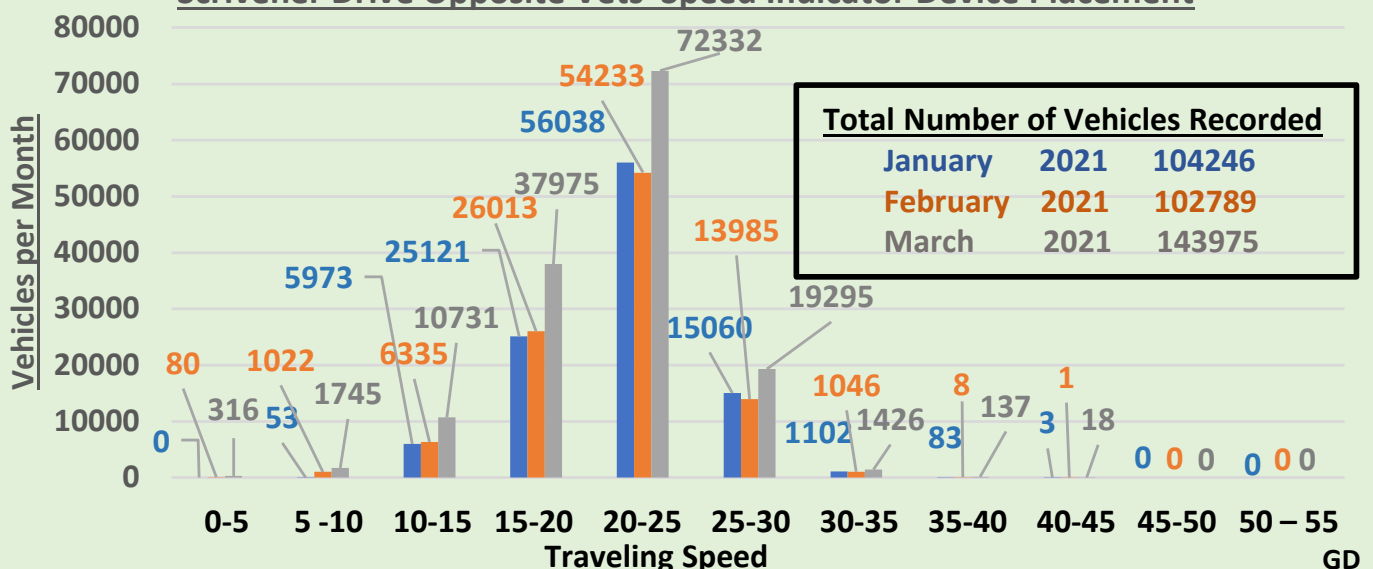
Poplar Lane road widening – **Works to start April 2021**

Work at junction off A1214 – **July 19th – November 10th 2021 (prior to this, temporary roads and footpaths will be installed)**

Work on the A1071/Hadleigh Road/ Beagle roundabout improvements – **end Dec 2021**

Cllr Calver

Scrivener Drive Opposite Vets Speed Indicator Device Placement



Local Policing Information

Catalytic Converter Thefts

Did you know a thief can take the catalytic converter from your car in a matter of minutes and leave you to foot the bill?

Catalytic converters contain several precious metals, including copper, nickel, cerium, iron and manganese. Small amounts of rhodium are also found within a catalytic converter. Rhodium, like platinum and palladium, is very rare and valuable. The price of some of these metals has risen sharply in recent years and as a result has led to an increase in the theft of catalytic converters. Cars that are most often targeted are HYBRID vehicles, as these vehicles have two power sources, so the catalytic converter is used less frequently. The metals are less likely to corrode, meaning they are worth more and therefore more attractive to thieves. Hybrid cars, Vans and SUV's are particularly at risk, as the ride height makes access to the exhaust system beneath them easier.

To reduce the risk of having your Catalytic Converter stolen:

Park your car in a locked garage where possible, but if this isn't an option, then park it in a well-lit and well-populated area

Park close to fences, walls or a kerb with the exhaust being closest to the fence, wall or kerb to make the theft more difficult

Avoid parking your vehicle half on the pavement and half on the road, as this may make it easier for thieves to access the catalytic converter

If there is a fleet of vehicles, park the low clearance vehicles to block the high clearance vehicles. This will obstruct access underneath

If parking in a public car park, consider parking alongside other cars and facing your bonnet towards the wall if possible. With the catalytic converter positioned at the front of your vehicle, this will make it harder for thieves to get close enough to steal

For thefts occurring on driveways, consider the use of a Secured by Design (SBD) approved driveway alarm and sensor. This may assist in alerting you of a potential intruder entering your driveway or garden

If your catalytic converter is bolted on, you can ask for your local garage to weld the bolts to make it more difficult to remove.

Alternatively, you can mark your catalytic converter. Please ensure any property marking is Secured by Design (SBD) approved

You can even purchase a 'cage clamp' which is a cage device that locks in around the converter to make it more difficult to remove

Speak to your dealership about the possibility of installing a Thatcham approved alarm and tilt sensor that will activate the alarm should any thief try to jack the vehicle up to steal the converter

If you see someone acting suspiciously under a vehicle, report it to the Police. Obtain as much information as possible, including any vehicle registrations

Further information at www.suffolk.police.uk/

Suffolk Police

Local Policing Information

Only call 999 in emergencies or if an immediate police response is required - Call 101 for all other issues

Help us keep our Communities safe

Police advice on a variety of subjects can be accessed at

www.suffolk.police.uk/advice

To report something, or to otherwise contact Police, use the link below

www.suffolk.police.uk/contact-us

Suffolk Police has various news platforms as well as security advice on many topics to ensure the public can keep safe and up to date with information and appeals, Social media sources include Facebook, Twitter, Instagram, Vimeo at the force website below

www.suffolk.police.uk/news

Your local Safer Neighbourhood Team (SNT) and Community Engagement Officers (CEO) also have their own local social media accounts, keeping the information local and more relevant to where you live.

www.suffolk.police.uk/your-area

Reporting a crime on-line

There are a number of ways to report crimes to Suffolk Police via the Website

www.suffolk.police.uk/contact-us/report-something

Crime updates

If you have a crime number you can also get updates on an existing crime at

www.suffolk.police.uk/contact-us/existing-report-update

Crimestoppers

Contact the independent charity Crimestoppers anonymously on 0800 555 111, on line at

www.crimestoppers-uk.org

For a copy of the latest Suffolk Police newsletter follow this link

www.suffolk.police.uk/your-area/snt-newsletters

Suffolk Police

Did you know, you can report a crime via the Suffolk Constabulary Website, in your own time and at your own convenience? Save your time, do it online.

CLICK
before you call



Need to contact police and it's not an emergency?
Save time, do it online - suffolk.police.uk/contact-us

Suffolk Police

Local Policing Information



Neighbourhood Watch operates voluntarily through a network of small schemes set up and organised along guidelines agreed by the Suffolk Neighbourhood Watch Association.

How to make a scheme happen:

Talk to neighbours and see who is interested. You don't need everyone in the road to be interested, but obviously the more the better. You will need a bit of time, access to a computer and possibly a printer and also people willing to circulate information, remember that there does not necessarily have to be a problem for a NHW scheme to exist, it can also be used as a preventative tool. Street signs and window stickers are displayed in a NHW area to serve both as warnings to unwelcome persons and reminders to local residents that a scheme is in operation in their locality.

Contact www.suffolknwa.co.uk for more information.

SNHW

A message from Suffolk Police to members of Police Connect

Police Connect is a messaging service connecting you to the very latest policing news for your area via e-mail, text or phone. There is no charge for this service.

www.norfolk.police.uk/services/police-connect

Are you a member of Police Connect, it has changed. You will need to reregister your account by signing up again. We are looking to change provider for our Police Connect service after the current contract expires at the end of April.

Due to data protection requirements we are not able to move across members' details to a new company without your permission.

Therefore, if you wish to remain a member of Police Connect after April 30 you will need to consent to this and re-register please by emailing us your name, address including county, postcode, and the email address you wish to receive messages on.

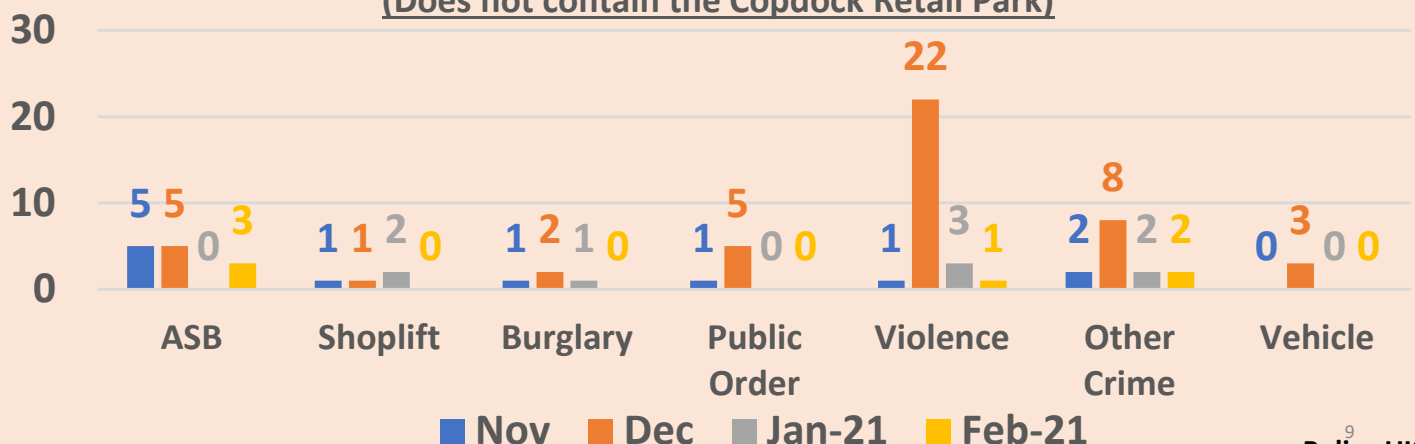
If you require information on how we process your data, please click on the following link www.suffolk.police.uk/about-us/our-data/information-charter

Suffolk Police

Latest crime figures released by the Police UK web site for the Pinewood are available from www.police.uk/pu/performance/

Latest Crime Figures in Pinewood 2020/21

(Does not contain the Copdock Retail Park)



Police UK

Get your Covid rapid test if you need to leave home

Keep Suffolk Safe



**Book your
test now**



www.suffolk.gov.uk/bookatest

Covid Guidance

















Government Covid Guidance Step 2

Further Indepth Guidance Can Be Found at www.gov.uk/coronavirus



COVID-19: Restrictions in England From 12 April

STEP 2

MEETING OTHERS 	OVERNIGHT STAYS 	EDUCATION 	WORK AND BUSINESS 
You must not socialise indoors except with your household or support bubble. You can meet outdoors, including in gardens, in groups of six people or two households.	Domestic overnight stays are allowed, but you must only stay with members of your household or support bubble.	Early years settings, schools and colleges are open for all students. Students on practical university courses can return. Students and staff will be regularly tested. Other Higher Education students should continue to learn remotely.	You should work from home if you can.
RETAIL AND PERSONAL CARE 	BARS, PUBS AND RESTAURANTS 	ACCOMMODATION 	LEISURE AND SPORTING FACILITIES 
All retail open. Hairdressers, beauty and nail salons open.	Open outdoors for groups of six people or two households. Those that serve alcohol must provide table service. Closed indoors.	Campsites and self-contained holiday accommodation open for visits with your household or support bubble only. Hotels, hostels and B&Bs closed.	Gyms, indoor sports facilities and spas open for use on your own or with your own household or support bubble. Saunas and steam rooms closed.
ENTERTAINMENT 	PUBLIC BUILDINGS 	RESIDENTIAL CARE 	SHIELDING 
Outdoor settings and attractions, such as zoos and theme parks open for visits of two households, or in a group of up to six people. Drive-in-events open for visits with your household or support bubble. Indoor entertainment closed.	Libraries and community centres open.	People who live in a care home in England will be allowed two named regular indoor visitors.	Clinically extremely vulnerable people in England are no longer advised to shield, but should continue taking extra precautions such as minimising social interactions and shopping at quieter times of the day.
DOMESTIC TRAVEL 	OVERSEAS TRAVEL 	PLACES OF WORSHIP 	WEDDINGS AND FUNERALS 
You should minimise travel as much as possible. Avoid the busiest times and routes - plan your journey and what you need at your destination ahead of time.	You must not go on holiday abroad. You could be fined £5,000 for travelling abroad without a legally permitted reason.	Places of worship open and communal worship is permitted, but you must not mix indoors with anyone outside your household or support bubble.	Funerals can continue with up to 30 attendees. Weddings, outdoor receptions, and commemorative events such as wakes can take place with up to 15 attendees (in premises that are permitted to open).

For more information and detailed guidance visit:
gov.uk/coronavirus

COVID-19
Let's take this next step, safely.




Covid Guidance

Government Covid Guidance

Step's 3 & 4





Further Indepth Guidance Can Be Found at
www.gov.uk/coronavirus



HM Government

STEP 3

NO EARLIER THAN 17 MAY
At least 5 weeks after Step 2

 BUSINESS / ACTIVITIES	 SOCIAL CONTACT	 LARGER EVENTS	 TRAVEL
<ul style="list-style-type: none">Indoor hospitalityIndoor entertainment and attractionsOrganised indoor sport (adult)Remaining accommodationRemaining outdoor entertainment (including performances)	<ul style="list-style-type: none">Maximum 30 people outdoorsIndoors: Up to 6 people or a larger group from 2 households only (subject to review)	<ul style="list-style-type: none">Most significant life events (30 people)Indoor events 1,000 people or 50% capacity (whichever is lower)Outdoor events 4,000 people or 50% capacity (whichever is lower)Large seated outdoor venues 10,000 people or 25% capacity (whichever is lower)	<ul style="list-style-type: none">Domestic overnight staysInternational travel (subject to review)

COVID-19 ROADMAP 2021
Gov.uk



HM Government

STEP 4

NO EARLIER THAN 21 JUNE
At least 5 weeks after Step 3

 BUSINESS / ACTIVITIES	 SOCIAL CONTACT	 LARGER EVENTS	 TRAVEL
<ul style="list-style-type: none">Remaining businesses, including nightclubs (subject to review)	<ul style="list-style-type: none">No legal limit (subject to review)	<ul style="list-style-type: none">No legal limit on life events (subject to review)Larger events (subject to review)	<ul style="list-style-type: none">Domestic overnight stays (subject to review)International travel (subject to review)

COVID-19 ROADMAP 2021
Gov.uk

Coronavirus Pandemic

We all know we continue to live in difficult and uncertain times and as a result of this, Government guidance continually changes to reflect the current trends of Coronavirus. It is important that we all continue to follow Government and health expert's advice to keep ourselves, others, and most importantly, keeping our Emergency Services safe. Everybody has a part to play by following the guidance and doing the right thing. It is clear that in order to protect everyone by further slowing down the transmission of this virus we have no choice but to continue to protect ourselves and others. Please continue to keep an eye out for your elderly or vulnerable neighbours. Social distancing does not mean that we cannot make phone calls, we can keep in contact with friends and families by many ways such as using Skype, Zoom, Facetime, Twitter, Instagram along with all manner of Social Media or a simple phone call.

INFORMATIVE LINKS FOR FURTHER INFORMATION:

www.111.nhs.uk/covid-19 or www.nhs.uk/conditions/coronavirus-covid-19/

Stay at Home Advice:

www.gov.uk/government/publications/covid-19-stay-at-home-guidance

Employment and Financial Support:

www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response

Mental Health Support:

www.mentalhealth.org.uk/coronavirus

Suffolk Coronavirus Advice & Support Service:

www.suffolk.gov.uk/coronavirus-covid-19/suffolk-advice-and-support-service

To find out about your current Local Area Restrictions please follow the link below

www.gov.uk/find-coronavirus-local-restrictions?

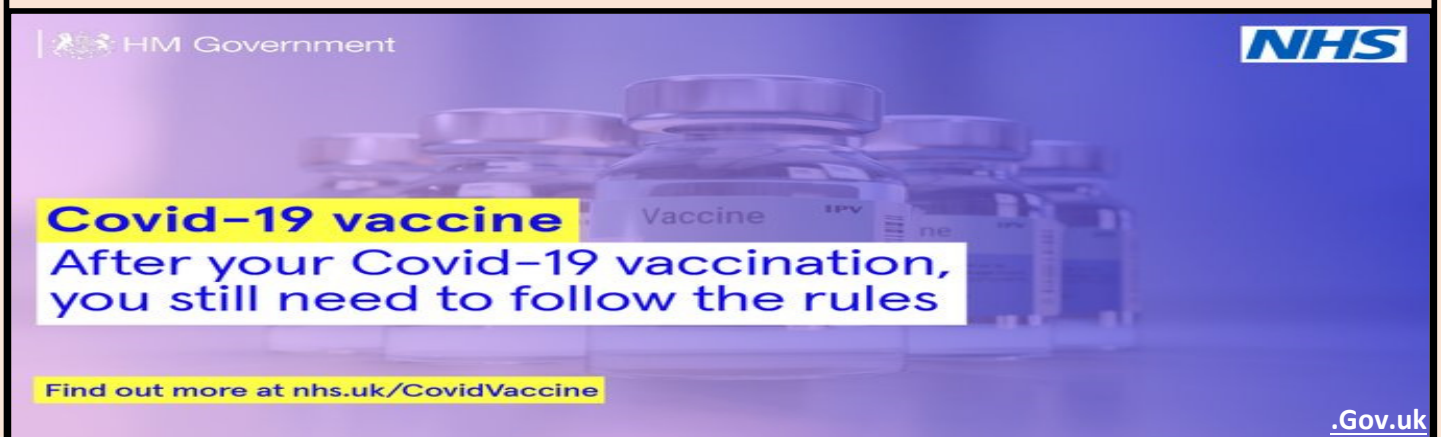
Babergh Area

Daily Covid Update for the IP8 – Sroughton, Washbrook & Hintlesham area

Insert your own postcode at bottom of page for up to date information go to:

<https://coronavirus.data.gov.uk/search?postcode=IP8+3SP>

GD

An NHS advertisement for the Covid-19 vaccine. The background is a blue-tinted image of several glass vaccine vials. In the top left corner is the HM Government logo, and in the top right is the NHS logo. The text 'Covid-19 vaccine' is in a yellow box. Below it, a white box contains the text 'After your Covid-19 vaccination, you still need to follow the rules'. At the bottom left, a yellow box says 'Find out more at nhs.uk/CovidVaccine'. At the bottom right is the '.Gov.uk' logo.

HM Government

NHS

Covid-19 vaccine

After your Covid-19 vaccination,
you still need to follow the rules

Find out more at nhs.uk/CovidVaccine

.Gov.uk

Pinewood Council Information

Name	Position	Email Address
Mr A Rust	Chair	pinewoodpc@ntlworld.com
Mrs B Calver	Vice Chair	pinewoodpc@ntlworld.com
Mrs J Preston	Councillor	pinewoodpc@ntlworld.com
Mr N Smith	Councillor	pinewoodpc@ntlworld.com
Mr R Manning	Councillor	manningrobert@hotmail.co.uk
Mr G Dix	Councillor	dixge@btinternet.com
Mrs J Moore	Councillor	julie.rosie66@gmail.com
A. N. Other	Councillor	Could this be you!
A. N. Other	Councillor	Could this be you!
Mrs S Peartree	Parish Clerk	pinewoodpc@ntlworld.com
Mr C Hudson	Suffolk County Councillor	christopher.hudson@suffolk.gov.uk
Mr Zac Norman	Babergh District Councillor	zachary.norman@babergh.gov.uk
Mr Ric Hardacre	Babergh District Councillor	Richard.Hardacre@babergh.gov.uk GD

Pinewood Parish Council – Contact Details

Postal Address: Pinewood Community Hall, Laburnum Close, Ipswich, Suffolk, IP8 3SL

Contact the Parish Clerk via Post, email or calling 01473 692690 and leave a message

Pinewood Parish Council Meeting Dates 2021

Meetings usually take place at the Pinewood Community Hall starting at 19.30hrs and normally take place on the second Monday of each Month.

Future Parish Council meetings are planned to take place on the following dates:

12th April – May Date TBC, see web site for update – 14th June

Due to the Coronavirus Pandemic all Parish Council Meetings continue to be held via Zoom, if you are interested in joining the meeting contact the Parish Clerk for instructions. GD

If you know a neighbour or friend who is interested in what happens locally and they would like to receive a copy of the Parish Newsletter, it costs them nothing, please email, dixge@btinternet.com with their email address! (to receive a copy of the latest newsletter in their mail box) The Parish Newsletter and other local information can also be found on the Pinewood Parish Council web site at www.pinewood.onesuffolk.net/

Please rest assured that Pinewood Parish Council does not share your information with any other company or person. GD

News and reports from non-political and parish organisations are particularly welcome, contentious issues or articles promoting personal causes should be avoided – the Editor reserves the right not to print and to edit items submitted for publication. The views expressed in the newsletter are not necessarily those of the Parish Council or Editor, and no liability can be accepted for any errors or omissions. Corrections will be published should they occur. This newsletter is published by:

Pinewood Parish Council, Laburnum Close, Ipswich, Suffolk IP8 3SL

Useful Contact Numbers

Name	Useful Contact Phone Numbers	Email/Web/Twitter Address
Police – Fire - Ambulance	999 - Emergencies	101 - Non Emergency Calls
Hadleigh Police Direct Hadleigh Police Email	01473 613500	www.suffolk.police.uk snt.hadleigh@suffolk.pnn.police.uk
Police Connect – Website	Sign up on the Site	www.suffolk.police.uk
Ask The Police	None	www.askthe.police.uk/
Suffolk SAFEkey	08444 121802	www.suffolk.safekey.org.uk
Anglian Water	0345 791 9155	www.anglianwater.co.uk
Emergency Trades Persons	0333 0146 190	www.checkatrade.com
Ipswich Hospital	01473 712233	www.esnft.nhs.uk/
NHS Urgent Health Calls	111 Emergency	www.111.nhs.uk/
Pinewood Doctors Surgery	01473 682614	www.derbyroadpractice.co.uk
Pinewood Parish Council Pinewood Parish Website	01473 692690	pinewoodpc@ntlworld.com www.pinewood.onesuffolk.net
Babergh District Council	0300 1234 000	www.babergh.gov.uk
Suffolk County Council	0345 606 607	www.suffolk.gov.uk
Ipswich Borough Council	01473 432000	www.ipswich.gov.uk
Suffolk Trading Standards	0345 404 0506	www.suffolk.gov.uk/tradingstandards
Suffolk One	01473 556600	www.suffolkone.ac.uk
Age UK – Website	0800 169 2081	www.ageuk.org.uk
Suffolk Meals on Wheels	01473 749927	www.aspectliving.org.uk
British Gas - Emergency	0800 111 999	www.britishgas.co.uk
Electricity – Emergency	105	www.ukpowernetworks.co.uk
Report Road Defects	Report on line	www.suffolk.gov.uk
British Telecom Cust Service	0870 062 6712	www.bt.com/help/home/faults/
Ips Household Waste Centre April- September 9am to 5pm October – March 9am to 4pm	You must book a time slot on line. Take paperwork with you	www.suffolk.gov.uk/planning-waste-and-environment/waste-and-recycling/book-a-recycling-centre-time-slot/