Pinewood Parish Newsletter

Issue Fourteen December 2020

Newsletter availability

Pinewood Parish Council would like to thank our volunteers for their past support to us by delivering our paper version of this newsletter.

With all of the current Covid 19 fears it has been decided to discontinue delivering hard copies as protection of our volunteers has to be at the forefront of our plans. We would like to thank Louise, Steve & Debbie along with Tracy & Steve for assisting with deliveries of our newsletters over the past months.

From December 2020 the Newsletter will only be available electronically and will also be posted on the Parish web site at www.pinewood.onesuffolk.net/ for all residents to read. Mail dixge@btinternet.com to register for a copy that will drop directly into your inbox when it becomes available. Don't forget to tell your Friends, Relations and Neighbours residing in Pinewood to join up, we only require their email address (nothing else) to add them to the list. We know many of you enjoy your copy of the newsletter and it is retained in this manner to ensure its availability to keep residents up to date with local issues as much as possible.





Coronavirus Pandemic

We all know we continue to live in difficult and uncertain times and as a result of this, Government guidance continually changes to reflect the current trends of Coronavirus. Physical meetings of Pinewood Parish Council still remain cancelled, these meetings are currently carried out via a Zoom link, (if you wish to attend a meeting via zoom please contact the Parish Clerk). Councillors have managed to keep Parish business going remotely.

It is important that we all continue to follow Government and health expert's advice to keep ourselves, others, and most importantly, keeping our Emergency Services safe. Everybody has a part to play by following the guidance and doing the right thing. It is clear that in order to protect everyone by further slowing down the transmission of this virus we have no choice but to continue to protect ourselves and others. Please continue to keep an eye out for your elderly or vulnerable neighbours. Social distancing does not mean that we cannot make phone calls, we can keep in contact with friends and families by many ways such as using Skype, Zoom, Facetime, Twitter, Instagram along with all manner of Social Media or a simple phone call.

We have all heard the latest news regarding initiatives the Government are taking regarding the Covid 19 vaccination and the progress of the quick testing initiative which will allow for a result to be given in as little as an hour.

INFORMATIVE LINKS FOR FURTHER INFORMATION:

https://111.nhs.uk/covid-19 or https://www.nhs.uk/conditions/coronavirus-covid-19/ Stay at Home Advice:

https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance Employment and Financial Support:

https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response

Mental Health Support: https://mentalhealth.org.uk/coronavirus

Suffolk Coronavirus Advice & Support Service:

https://www.suffolk.gov.uk/coronavirus-covid-19/suffolk-advice-and-support-service

To find out about your current Local Area Restrictions please follow the link below:

https://www.gov.uk/find-coronavirus-local-restrictions?

GD



Coronavirus Pandemic





MESSAGE CASCADERS

TIER TWO RULES

Help stop the spread of COVID-19





Households are **not** allowed to mix with other people indoors, unless with people in your support bubble.

You can meet with up to **5 other people**, maximum of 6 including yourself, **outside** as long as everyone stays 2 metres apart.



Schools, universities and colleges remain open.

Everyone who can work from home should do so.

Children can move between homes if their parents are separated.



Pubs and bars must close, unless operating as restaurants. Alcohol can only be served with substantial meals. Venues must stop taking orders at 10pm, and close at 11pm.

Retail, indoor leisure, entertainment, personal care, and accommodation settings are **open**.



Whenever you are out of your home, remember 'Hands. Face. Space':
Hands – wash your hands regularly and for 20 seconds
Face – wear a face covering over nose and mouth in indoor settings

Space – stay 2 metres apart from people you do not live with where possible.



Get tested if you have symptoms: a high temperature; a new continuous cough; a loss of, or change to, your sense of smell and taste.

If you or anyone you have been in close contact with has symptoms, follow the guidance on self-isolation.



Travel: You must follow tier 2 rules when you travel to a tier 1 area. Avoid travel to, or overnight stays, in tier 3 areas other than where necessary, e.g. work, education, medical treatment, or caring responsibilities.

You can travel through a tier 3 area as a part of a longer journey.



Become a Covid-19 message cascader www.suffolk.gov.uk/message-cascaders



Letter from the Chairman of Pinewood Parish Council

Well what a year, furlough or working from home has been the new normal for some. Pinewood has been very low in numbers for virus infection and we hope we can all remain vigilant for a few more months while we wait for hopefully a vaccine to bring all back to a near normal life.

We have been working with the Wolsey Grange team and continue to do so going forward for the benefit for all.

The Belstead Meadows development was passed by Babergh District Council for the new housing and care home at the bottom of Cottingham Road, as soon as we know anymore of what or when anything is happening we shall update you.

Talks have started for improvements to the Copdock Mill Interchange, It wont be yet but its a start and its better to be consulted than not.

Talking of lack of consultation, residents of Wilson Road have been having to put up with a temporary access road while improvements to Belstead School are carried out, unfortunately all our letters and communications to Suffolk County Council seem to all fall on deaf ears, I'm starting to wonder if there is anybody there anymore?

The Community Hall which is used by so many groups and social attendance has spent many months shut, then open, then shut again, hopefully we can get the hall open again soon as restrictions ease, its a focal point for many and much needed by all.

The Parish Council meetings are having to be carried out by Zoom at present in order for us to maintain our parish duties. You can join a meeting if you would like to and hear what goes on in your area. Hopefully sometime next year we can get back to open meetings at the hall, 2nd Monday in the month 7.30 pm, all welcome.

On that note we are still looking for a couple of additional councillors that we could coopt (join). You may have found that working from home has given you some spare time, if you are interested, please come forward, view a meeting online or perhaps attend as soon as we are able to, after all, its your area.

Parking issues in the area seem to have eased, the parking enforcement team have been issuing tickets for cars parked for sale on Scrivener Drive, so please do not use this area to sell your car and remember that your should be selling from your property and not the road side.

Please remember that if you do have any issues in your area please email the Parish Council and if we can't help, we may well know someone who can.

You can use the Suffolk Police reporting tool online to report anything suspicious or annoying, anti social behaviour etc.

To report potholes, road problems, path ways or lights, Suffolk County Council reporting tool is also online for your use. (See the last page to click onto the required link)

I do hope you can all have a Merry Christmas of some sort this year, and lets all hope for a Happier New Year.

Stay safe and well.

Regards

Adrian Rust
Pinewood Parish Council Chairman

Pinewood Community Hall

The Community Hall has had to be closed for much of 2020 due to the corona virus pandemic so it has been an unusual year.

It was closed in March as a result of the first national lockdown.

As the country began to emerge from the lockdown during July and August and after following government guidelines, the hall was made 'COVID' safe which allowed some of the regular hirers to return in September and October.

The member's bar was able to open during October albeit with reduced numbers and after a wide variety of measures had to be implemented to comply with ever changing government requirements but it was nice to see the hall being used once again.

Unfortunately a second lockdown saw the hall closed again from 5th November until 1st December.

With Suffolk placed in Tier 2 from 2nd December the committee was faced with a decision whether to reopen the hall to its hirers. It has not been possible to open the members bar as it doesn't serve food, it is a community facility that supports a wide range of local activities and by the very nature of how it operates many people access the building daily which makes it vulnerable to the spread of the corona virus.

Whilst every precaution has already been taken to limit the spread of any infection brought into the hall, the rapidly rising cases of corona virus in Ipswich and particularly in the area around the community hall meant the committee took the decision not to reopen the hall until after the New Year in the hope that the number of cases will have significantly reduced making it safer for both its hirers, visitors and staff.

Hopefully Suffolk will return to Tier 1 by January 2021 and the hall will then be able to open again. In the meantime the Pinewood Community Hall, its committee and staff wish you a very Happy Christmas and look forward to things improving during 2021.

Parking changes came into affect in April on all roads in Pinewood where parking restrictions (Yellow Lines) are installed

If your road has restrictions on parking, it should be monitored by members of the Parking Enforcement Team. District and Borough Councils will be empowered to make local decisions to suit local circumstances, Ipswich Borough Council is responsible for on-street parking enforcement within the borough of Ipswich and in parts of Babergh and Mid Suffolk, however dangerous parking, such as parking on bends and on corners is still dealt with by Suffolk Police.

To report a parking problem contact: Telephone 01473 432840 http://www.ipswich.gov.uk/content/ report-parking-problem

The photo on the right, was taken in Pinewood

Closure of footpath from Wilson/Wilding Road to Bridge School

Many of you will be aware of the problems residents have experienced because of the 6 month closure of Footpath 6 which runs from Sprites Lane to Wilson/Wilding Road, passing the back gate to the Bridge School. The closure has been deemed necessary because of building works at the school.

Pinewood Council has been in correspondence with Suffolk County Council since 29th August but have not had a positive response to our concerns. We have written to Concertus, Design and Property Consultants for SCC who are managing the project, the Public Rights of Way team and the CEO of Suffolk County Council. She passed our letter to Mark Ash, Director for Growth Highways and Infrastructure. We have been disappointed with the responses we have received as they have been ambiguous and contradictory.

We have asked for clarification but so far none has been received.

On October 6th the Ipswich Star published an article on the footpath situation and a spokesperson from SCC is quoted as saying that the council was working with the community to minimise disruption. We have seen no evidence of this.

On 19th November we wrote expressing our concerns about a proposed addition of a stone surface to the path so that it could be used as access to a car park. This will mean increased traffic use of the footpath. We have not received a response

to this letter and the proposed access to the carpark will begin very shortly. Greater traffic use gives an even greater impression that there is accepted vehicular access along the footpath and there is concern that it could set a worrying



precedent for the future. Pinewood Parish Council will continue to try to get answers from Suffolk County Council.

BC

Do you have an Overgrown Pathway problem!





Are overgrown Trees & Bushes becoming troublesome in your area or on the pathway you travel? In the majority trees and bushes are managed by Babergh District Council. If there is a problem in Babergh contact them on the following www.babergh.gov.uk go through to environment – then hedges & trees & make your report.

If a tree or hedge is within your property, you have a duty of care to ensure that these are cut back, particularly at junctions or accesses, to report a tree in a private garden you can do so by visiting: https://suffolk.gov.uk/roads-and-transport

GD

Belstead House and Belstead Meadows planning application.

The Planning Committee of Babergh District Council met on 4th November to consider the reserved matters application for the above developments. It was held on Microsoft Teams and I was able to speak on behalf of the council.

I raised our continuing concerns as to the lack of clarity regarding the access to the Belstead Meadows site as we had received contradictory statements regarding the use of Sprites Lane and Cottingham Road.

I also queried the apparent change from the original planning statement. The original planning statement said that the dwellings would be predominantly for the over 55s but reserved matters documentation stated that 75 units would be for the open and affordable markets and 55 for the 55plus demographic.

Cllr. D. Busby who was previously our District Councillor, also spoke on our behalf and asked for a new traffic survey to be done as the previous one, completed some years ago, was done during the school holidays and before any of the new commercial outlets such as the Vets, Aldi and the pub were opened.

Our concerns were dismissed, we were told these matters were all considered at the outline planning stage. One of the committee members questioned the agent for the developers about the proposed care home and it seems that an operator for the home has yet to be engaged.

This planning application was then passed after a vote by the committee.

BC

Please use the Dog Bins

As well as being an eyesore and a nuisance, on most public land it is an offence under the Dogs (Fouling of Land) Act 1996 not to clear up after your dog when it has fouled the area. Baberegh District Council has powers to issues fines or prosecute which could lead to a £1000 fine. Wherever and whoever they may be please report the culprits with photos if possible. Many complaints have been on local media regarding this issue, report it to get it stopped. There are sufficient dog bins placed around the parish for use by residents and visitors walking their dogs in the green areas.

Letting dogs mess on the ground and not cleaning up after them is unacceptable and irresponsible. These bins are emptied very regularly, sometimes on long bank holidays such as Xmas they change collection days. If the bin is full take the poo bag home with you and bin it, there is no need to throw it on the grass close to the overfilled bin.



https://www.babergh.gov.uk/environment/dog-control/dog-fouling/

GD

Pinewood Community Hall Carpark

The pinewood community hall was built over ten years ago and has been very well used and supported. When the hall was built and to enable the hall to be built within budget, the car park was laid to stones, with thought to upgrading it a few years down the line if needed.

Since it was built it has struggled with drainage issues which when we have heavy rain, means it can flood a considerable amount of the parking spaces, which some days are at a premium.

The community hall has had a survey carried out and the works have gone out to tender. Hopefully through funding and grants we may be able to have the carpark drainage installed, a link to the main sewers and a new tarmac surface laid to bring the area more useable and easier access for people. We will also line all the Bays to enable maximum capacity

We have been saving hard to avoid putting any costs onto the precept as many people have suffered this year with a loss of earnings

As soon as we have any news to add on the project, we will bring you up to date through the news letter.

Adrian Rust
Pinewood Parish Council Chairman

AR

Advance Notice - Works on the A14 early 2021

We have been informed that Highways England will be carrying out repairs to the A14 from 4th January 2021 until the end of February 2021.

The section between Junctions 51 Beacon Hill and 54 Sproughton will be affected and contraflows will be in place between these junctions. It is anticipated that the roadworks will take place at night.

It will be necessary for there to be 10-night closures along this section. They will not be on consecutive nights. The diversion route will be through Washbrook, Sproughton and Bramford along the B113. The closures will be necessary to install, switch and remove the contraflow.



Babergh District Council

Christmas & New Year Waste Collection Schedule 2020/21

Christmas & New Year Waste		
Usual Collection Date REFUSE	Revised Collection Date REFUSE	Change
Monday 21st December 2020	Monday 21st December 2020	No Change
Tuesday 22nd December 2020	Tuesday 22nd December 2020	No Change
Wednesday 23rd December 2020	Wednesday 23rd December 2020	No Change
Thursday 24th December 2020	Thursday 24th December 2020	No Change
Friday 25th December 2020	Friday 28th December 2020	3 Days Later
Usual Collection Date RECYCLING	Revised Collection Date RECYCLING	Change
Monday 28th December 2020	Tuesday 29th December 2020	1 Day Later
Tuesday 29th December 2020	Wednesday 30th December 2020	1 Day Later
Wednesday 30th December 2020	Thursday 31st December 2020	1 Day Later
Thursday 31st December 2020	Saturday 2nd January 2021	2 Days Later
Friday 1st January 2021	Monday 4th January 2021	3 Days Later
Usual Collection Date REFUSE	Revised Collection Date REFUSE	Change
Monday 4th January 2021	Tuesday 5th January 2021	1 Day Later
Tuesday 5th January 2021	Wednesday 6th January 2021	1 Day Later
Wednesday 6th January 2021	Thursday 7th January 2021	1 Day Later
Thursday 7th January 2021	Friday 8th January 2021	1 Day Later
Friday 8th January 2021	Saturday 9th January 2021	1 Day Later

From Monday 11th January 2021 refuse and recycling collections return to the normal schedule.

GARDEN REFUSE – (BROWN BIN)

There will be no garden waste (brown bin) collections during the weeks commencing 21st and 28th December 2020.

Please refer to the garden waste collection schedule, which is available at: www.babergh.gov.uk/waste-services

Please make sure your bin is out by 6.30am on collection day

9

Fly Tipping in Pinewood

Recently there have been several further instances of Fly Tipping occurring in Pinewood which is becoming an issue to many residents who see this frequently on their travels. If you discover fly-tipped waste please contact Babergh Dist Council (see contact page)

<u>Don't touch the waste</u> - it may contain syringes, toxic chemicals or other hazardous substances.

<u>Don't disturb the site</u> - there may be evidence that could help identify the fly-tippers and lead to their prosecution.

Do visually try to work out what the waste consists of and how much there is - take photos if it is safe to do so. Make a note of the day, date and time you saw the tipping, its exact location and whether it's in or near water. Keep any notes you make, even scribbled ones, as they can be very valuable as evidence. Contact Babergh District Council as soon as possible so that we can investigate.

If you witness someone fly-tipping - make a note of how many people are involved and what they look like, what has been dumped - how much and what it looks like also details of any vehicles involved including make, colour and registration number if possible and call 999 if the incident is still in progress.

Be very careful Remember that fly-tippers are doing something illegal – they are unlikely to welcome people observing them or taking notes or photographs.

Please remember the following guidelines if you are dumping rubbish anywhere or paying for it to be disposed of.

You are legally responsible for any household waste produced on your property.
You could face an unlimited fine if your waste ends up being fly-tipped and you cannot show that you took reasonable steps to prevent it.

You must ensure it is only transferred to an authorised person or waste site that is appropriately registered with the relevant enforcement body.

If you are using a waste carrier (other than your Local Council) to remove household, garden or construction waste always ask for their waste carrier number. If in doubt check their details on the public register of waste collectors, or call the Environment Agency on 08708 506 506.

Always ask a carrier what exactly is going to happen to your waste and seek evidence that it is going to be disposed of appropriately. A legitimate, professional waste carrier who wants your business should not object to being asked reasonable questions. Finally make sure you get a proper invoice and receipt for your waste and retain this as proof.





Local Traffic Information

Speeding Complaints In Belmont Road & Shepherds Drive

Further to complaints received over several months along local roads our SNT Police team were asked by the Parish Council to carry out a speed survey along Belmont Road & Shepherds Drive. The prosecutable percentages along Belmont Road are high enough that it could become a green site, meaning there will be some form of enforcement by the Safety Camera Team, sadly, Shepherds Drive does not fill the criteria for enforcement action along its length. See both results below.

Site Title	Belmont Road sited	near Yew Tree Rise	
Data Collected between	12:51:53 - 16.06.2020	Over 7 days until	16:47:34 - 23.06.2020
Channel	Combined		
		From Ellenbrook Road	From Hawthorn Drive
Average Speed	28.1	26.0	30.1
Total Number Of Vehicles	41814	20028	21786
Number Over Speed Limit	11697	1574	10123
Number At Or Over NPCC	3223	221	3002
Percentage At Or Over NPCC	7.7	1.1	13.8
			GD

Site Title	Shepherds Drive at Ward Road Crossing		
Data Collected between	13:26:44 - 15.11.19	Over 7 days until	11:02:17 - 22.11.2019
Channel	Combined		
		From Hawthorn Drive	From Scrivener Drive
Average Speed	23.6	22.8	24.4
Total Number Of Vehicles	107616	55107	52509
Number Over Speed Limit	9442	2698	6474
Number At Or Over NPCC	1893	590	1303
Percentage At Or Over NPCC	1.8	1.1	2.5
			GD

Speed Indicator Device

Many of you have seen the Speed Indicator Device that is positioned on a rotational system and sited upon roads around Pinewood that have been identified by residents as having vehicles speeding along them. Sadly, as you can see from the graphs on the next page, where featured, SID is identifying many vehicles travelling over the speed limit in these particular areas. The percentage of speeds recorded at these sites does not fill laid down criteria to carry out enforcement action on these roads. Speeding in Pinewood Parish remains of great concern to both the Police, Parish Council and many residents.

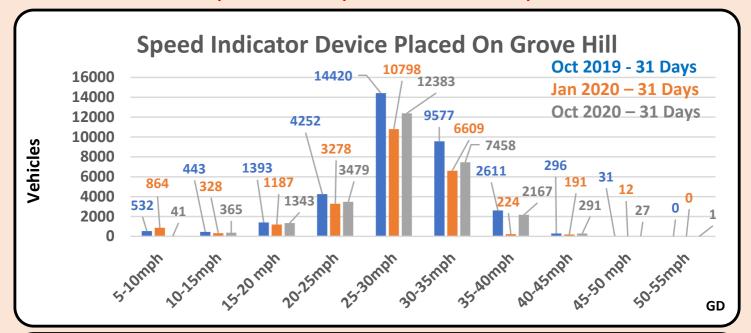
Latest News 2nd December 2020

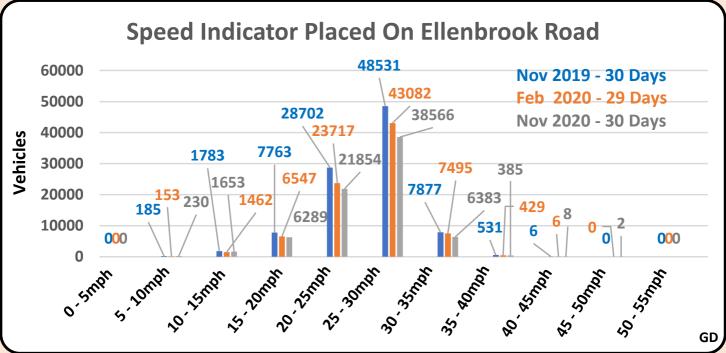
46 speeders were captured on Police Cameras on Wednesday 2nd December as part of Operation Alliance. Sites included:- Robin Drive, Ellenbrook Road, Stoke Park Drive, Birkfield Drive, Belmont Rd & A1214 London Rd

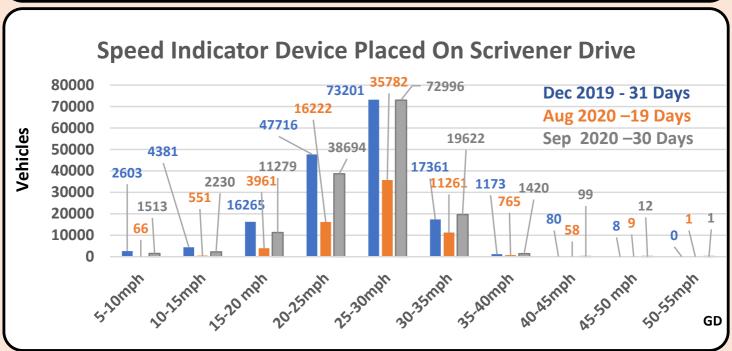
NS Speed Cameras (@NSSpeedCameras) / Twitter

Speed Indicator Results - SPEEDING KILLS - SLOW DOWN

Vehicle speeds over 30mph in the identified in operational areas.







Local Policing Information



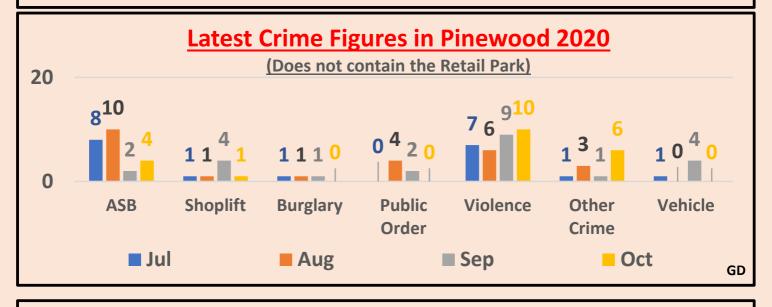
Call 999 in an Emergency or if you Witness A Crime in progress

Did you know that you can report non-urgent issues much quicker by using the web based reporting system on the Suffolk Police web site.

Our SNT remain active in the local area and are focused on the following key points:

- 1. Increasing patrols and enforcement to combat drugs and alcohol related issues.
- 2. Illegal use of the roads.
- 3. There remains a focus on speeding in all areas of Pinewood.
- 4. Anti Social Behaviour retains focus at the top of the agenda as always. Latest crime figures released by the Police UK web site for the Pinewood area are available below and from https://www.police.uk/pu/performance/

GD



Ask the Police

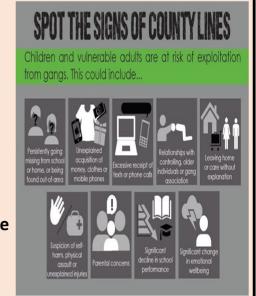
is a website which provides answers to most frequently asked policing questions. It offers an alternative online option, reducing calls to the police and helping you find the answer to a query quickly and easily.

The website provides the following:

- •links to relevant national organisations
- information on a range of policing topics
- •the facility to rate the answer
- •the facility to email a specific question directly which will be answered within 24 hours.

If you are unsure whether to call the police and it isn't an emergency, please check the Ask the Police website on the contact page before calling us – you may find your answer there.

'Ask the Police' created by the Police National Legal Database



Local Policing Information

2020 Pinewood Crime Overview

Crime levels over the past year have been steady with Pinewood recording around 25 crimes a month.

Over the last year violence and antisocial behaviour have been the largest contributors to the list.

Pinewood suffered back in 2019 with lots of vehicle crimes where people were having items stolen from their cars overnight. It still happens but not as much this year, all we can ask is that you try and remember to lock your car when you leave it outside your house.

Pinewood is a lovely area in general, these few people who carry out such crimes do not live in our area and are mostly opportunist thieves trying door hands etc, just looking for that unlocked car.

There are many camera systems or one off cameras on the market now, many have come down in price, these together with some sensor lighting can make all the difference to put such thieves off.

Working from home has become the new normal for some, if you do, please remain vigilant and never be afraid to phone 101 or report anything online with the Suffolk police reporting tool, https://www.suffolk.police.uk/contact-us/report-something

The boy racers have caused great annoyance for not just people living near Tesco's Copdock but surrounding roads and roads through Pinewood too. Again if you have any annoyance issues of antisocial behaviour you can use the police reporting tool.

At this time of year, please keep presents etc hidden where possible and keep the doors locked even when you are at home, these opportunist thieves only need an unlocked door!.

Have a good Christmas, Say Safe and Crime Free

AR



Pinewood Council Information

Name	Position	Email Address
Mr A Rust Mrs B Calver	Chair Vice Chair	pinewoodpc@ntlworld.com pinewoodpc@ntlworld.com
Mrs J Preston	Councillor	pinewoodpc@ntlworld.com
Mr N Smith Mr R Manning	Councillor Councillor	<u>pinewoodpc@ntlworld.com</u> <u>manningrobert@hotmail.co.uk</u>
Mr G Dix A. N. Other	Councillor Councillor	dixge@btinternet.com
A. N. Other	Councillor	Could this be you! Could this be you!
A. N. Other	Councillor	Could this be you!
Mrs S Peartree	Parish Clerk	pinewoodpc@ntlworld.com
Mr C Hudson	Suffolk County Councillor	christopher.hudson@suffolk.gov.uk
Mr Zac Norman Mr Ric Hardacre	Babergh District Councillor Babergh District Councillor	zachary.norman@babergh.gov.uk Richard.Hardacre@babergh.gov.uk

Pinewood Parish Council – Contact Details

Address: Pinewood Community Hall, Laburnum Close, Ipswich, Suffolk, IP8 3SL
To contact the Parish Clerk during this period of uncertainty please contact via Post at the above address or by Email or phone, contact details appear on page 12.

Pinewood Parish Council Meeting Dates 2021

Meetings take place at the Pinewood Community Hall starting at 19.30hrs and normally take place on the second Monday of each Month.

Future Parish Council meetings are planned to take place on the following dates: Monday 13th January 2021 - Monday 13th February 2021

Due to the Coronavirus Pandemic all Parish Council Meetings are currently held via Zoom, if you are interested in joining the meeting contact the Parish Clerk for joining instructions

Contact Details for the Newsletter

To contact the Parish Newsletter please email <u>dixge@btinternet.com</u> Are you a local business? Would you like to advertise in this newsletter? If so, please contact us.

Pinewood Events & News

Do you have some local news for Pinewood Residents or a Charity Event to advertise? If so contact us with your feature. Use the Email above for submissions remembering that this newsletter is sent out bi-monthly.

News and reports from non-political and parish organisations are particularly welcome, contentious issues or articles promoting personal causes should be avoided – the Editor reserves the right not to print and to edit items submitted for publication. The views expressed in the newsletter are not necessarily those of the Parish Council or Editor, and no liability can be accepted for any errors or omissions. Corrections will be published should they occur. This newsletter is published bi-monthly by:

Pinewood Parish Council, Laburnum Close, Ipswich, Suffolk IP8 3SL

Useful Contact Numbers

Name	Useful Contact Phone Numbers	Email/Web/Twitter Address
Police – Fire - Ambulance	999 - Emergencies	101 - Non Emergency Calls
Hadleigh Police Direct Hadleigh Police Email	01473 613500	www.suffolk.police.uk snt.hadleigh@suffolk.pnn.police.uk
Police Connect – Website	Sign up on the Site	www.suffolk.police.uk
Ask The Police	None	https://www.askthe.police.uk/
Suffolk SAFEkey	08444 121802	www.suffolk.safekey.org.uk
Anglian Water	0345 791 9155	www.anglianwater.co.uk
Emergency Trades Persons	0333 0146 190	www.checkatrade.com
lpswich Hospital	01473 712233	www.esneft.nhs.uk/
NHS Urgent Health Calls	111 Emergency	<u>www.111.nhs.uk/</u>
Pinewood Doctors Surgery	01473 682614	www.derbyroadpractice.co.uk
Pinewood Parish Council Pinewood Parish Website	01473 692690	pinewoodpc@ntlworld.com www.pinewood.onesuffolk.net
Babergh District Council	0300 1234 000	www.babergh.gov.uk
Suffolk County Council	0345 606 607	www.suffolk.gov.uk
Ipswich Borough Council	01473 432000	www.ipswich.gov.uk
Suffolk Trading Standards	0345 404 0506	www.suffolk.gov.uk/tradingstandards
Suffolk One	01473 556600	www.suffolkone.ac.uk
Age UK – Website	0800 169 2081	www.ageuk.org.uk
Suffolk Meals on Wheels	01473 749927	www.aspectliving.org.uk
British Gas - Emergency	0800 111 999	www.britishgas.co.uk
Electricity – Emergency	105	www.ukpowernetworks.co.uk
Report Road Defects	Report on line	www.suffolk.gov.uk
British Telecom Cust Service	0870 062 6712	www.bt.com/help/home/faults/
Ips Household Waste Centre April- September 9am to 5pm October – March 9am to 4pm	You must book a time slot on line. Take paperwork with you	www.suffolk.gov.uk/planning-waste- and-environment/waste-and- recycling/book-a-recycling-centre- time-slot/